



## Daffodil Terrace Lodge

Daffodil Terrace Lodge is a warm friendly place where you can stay while receiving treatment. There is no accommodation charge to Ontario residents who are registered patients of the RCP.

Daffodil Terrace was built, equipped, and furnished by the Canadian Cancer Society. When opened in 1991, it was given to the Ontario Cancer Treatment and Research Foundation (now Cancer Care Ontario) for use by cancer patients. Many volunteers work here with staff to make your stay as comfortable as possible.

## Patient Requirements

To be able to use the Lodge while receiving treatment, you must:

- live more than 40 kilometres (25 miles) from the Centre;
- be independently mobile and able to care for yourself;
- book your room in advance by calling **1 (800) 465-6343**.

You may require an authorized, full-time companion to stay with you if you require some assistance with your activities of daily living, you are 16 years of age or under, or you would normally live in a nursing home. Please ask the Lodge staff regarding your eligibility. A Registered Practical Nurse is on duty 24 hours a day to provide monitoring and assistance if necessary.

We ask that you check in prior to 8:00 p.m. if possible. Check out time is 11:00 a.m.

## Room Facilities

The rooms are designed for sharing by two patients. Each bedroom has a telephone with an extension number that you can give to your family and friends. Incoming calls will be forwarded to patient rooms between 8:00 a.m. and 9:30 p.m. Cell phones should not be used in the hospital complex. You are provided with a large, locking closet for storage of your personal items.

## Emergency Situation

If you need help immediately, contact the Lodge nurse this way: lift the telephone handset, press the # sign, and give your name and room number clearly when your call is answered. There is a 3-second delay on this phone system, and you must stop speaking before the nurse can respond.



## Fire Safety

For your own safety, please read the fire regulations posted on the back of your bedroom door. Make a note as to where the nearest stairwell and exit are located. Should an alarm sound, close the door, and await instructions. For your safety and comfort, Daffodil Terrace is a smoke-free building.

## Daily Life at the Lodge

The Lodge is your "home-away-from-home" during your stay with us. But, just as you would at home, be considerate of other people, particularly your roommate. Please make your bed each morning. Sheets and towels will be supplied and changed regularly.

The hospital menu system provides meals 7 days per week for a small fee. All you have to do is fill in a menu, provide a meal ticket to cover the cost, and the meal will be served to you in the dining area in the Lodge.

Meal tickets for the menu system can be purchased at the **cancer centre reception desk**. Breakfast will cost you \$6.00, lunch is \$7.50, and dinner is \$9.00. Menus must be filled in one day in advance.

Because we have limited space, visitors cannot be accommodated in the dining room at meal times.

A grocery delivery service is also available every Tuesday.

## Snacks or Other Needs

If you need a gift shop or a Tim Horton's coffee shop, you will find both near the hospital's main entrance on Level 1. There is also a Tim Horton's coffee shop at the entrance to the cancer centre on Level 0. Check with Lodge staff for the hours of operation.

If you feel like making a snack or beverage, use the kitchenettes in the lounge on each floor. Each has a refrigerator in which you can store perishables, but please label them clearly as yours. There is also a vending machine in the dining room for purchasing snack items. Remember to leave the kitchenette clean and tidy for the next person.

A list of local and take-out restaurants is available in each guest room, so if you do order take-out delivery, let the Lodge staff know so that they can help the delivery person.

For your convenience, there is an Automatic Teller Machine located in the eating area by the hospital's main entrance on Level 1.



## What to Wear and Bring

Dress at the Lodge is casual, with the emphasis being on comfort, but please wear street clothes in the dining areas. You will want a housecoat and slippers for the bedroom areas. If you need a laundry room, there are two in the building.

Please leave your valuables at home. Daffodil Terrace accepts no responsibility for lost or stolen valuables.

You should bring any medications you need with you. All prescription medication should be brought in the original containers. A prescription pickup service is available daily until 6:00 p.m. We also recommend you bring some craft or hobby work and reading material with you to help pass the time.

## Visitors

Visitors are welcome between the hours of 11:00 a.m. and 1:00 p.m. and 5:00 p.m. and 7:00 p.m. If you are entertaining visitors in your room, please be considerate of your roommate.

In keeping with hospital policy, children under the age of 12 are not allowed. Children between the ages of 13 and 16 years must be accompanied by an adult.

All visitors should report to the front desk.

## Additional Medical Care

If you need medical attention during regular hours (8:30 a.m. to 4:30 p.m.), the Centre provides out-patient care for people staying at the Lodge. The Lodge nurse will direct you to your oncologist or another doctor. After hours, Lodge staff will put you in touch with an after-hours clinic or the local emergency room. You are expected to report any change in your condition to the Lodge nurse. If you receive services from a visiting nurse, a CCAC funded service or oxygen therapy at your home, please ensure that arrangements for your care are transferred, prior to your arrival at the Lodge.

## Smoking

Daffodil Terrace Lodge, in fact the entire hospital complex, is a smoke-free building. **SMOKING IS NOT PERMITTED ON LODGE PREMISES.**



Smoking is allowed only in the designated smoking areas outside provided by the Hôpital régional de Sudbury Regional Hospital. **GUESTS WHO DO NOT FOLLOW THIS POLICY WILL BE ASKED TO LEAVE THE LODGE.**

## Weekends and Holidays

You are encouraged to return home, or visit family or friends on the weekends to give yourself a change from your treatment routine. Because the Centre does not treat patients on holidays and weekends, the Lodge is closed from Friday at 4:00 p.m. until Sunday at 3:00 p.m.

You may contact the Canadian Cancer Society Unit in your area for assistance with travel. Please ask Lodge staff for details.

## Mail

Mail, both outgoing and incoming, is sorted at the reception desk. Stamps may be purchased at the reception desk.

## Parking

Parking is available in the adjacent hospital lots. You are responsible for all parking charges.

Wheelchair accessible parking spaces are available for Lodge patients who have a valid parking permit. Use of these spaces will be monitored. Patients who have able caregivers should park their vehicle in the parking lots.

## Alternate Accommodation

If there is not room for you at the Lodge, we will pay for your room at a nearby hotel or motel. This alternate arrangement must be made and approved by Lodge staff, but do remember, you will be responsible for your own meal costs.

If you are placed outside the Lodge, the following expenses will be covered and billed directly to the Lodge: hotel room for the patient and an escort (if required); and taxi to and from the hotel and the Cancer Centre if necessary (vouchers will be provided).



As rooms become available at the Lodge, staff will let you know. If you decide to stay at the hotel rather than move into the Lodge, you will then become responsible for all of your hotel and travel expenses. To see a list of hotels that are close to the Centre, please turn to page 1.5.

Have any questions before your first appointment? Call us, write to us, or visit our web site at **[www.neorcc.on.ca](http://www.neorcc.on.ca)**

Daffodil Terrace Lodge  
41 Ramsey Lake Road  
Sudbury, Ontario P3E 5J1  
Tel: **(705) 5CANCER / (705) 522-6237**  
Toll Free: **1 (877) 228-1822**  
Fax: **(705) 523-7328**

